## Upstate Laserwash, SRW LLC Wash Unlimited Pass Terms and Conditions

- 1. Selected monthly plan allows for an unlimited number of washes for the enrolled vehicle during normal business hours.
- Activation period is monthly. Automatic monthly renewal plans charges will be automatically charged to member's credit/debit card on the same date of the month as plan activation (i.e. plan is activated on 01/18/13, card is charged every 18th day of the month). Plan must be charged to credit/debit card, no cash payments may be used.
- 3. Unlimited Plan can not be combined with any other offers or discounts.
- 4. Upstate Laserwash, SRW LLC will arrange ( at Glenville NY Location) for RFID security tag (Tag) to be installed on registered vehicle's inside front lower driver's side windshield. This Tag will activate pay station at Tunnel wash and allow the unlimited wash service.
- 5. Membership Tag cannot be transferred to another vehicle.
- 6. If the membership Tag is tampered with or the Unlimited Plan is used in anyway inconsistent with its terms and conditions, membership will be immediately terminated without refund.
- Replacement Tag: member can notify Upstate Laserwash, SRW LLC if registered vehicle's Tag needs to be replaced, (i.e. the sale of the vehicle or windshield replacement). Membership Tag will be deactivated and a new Tag will be issued. Contact Membership Services at (518) 383-8126
- 8. To upgrade your wash type, customer pays the difference between the Unlimited Plan wash type and the upgrade requested. i.e. – Add Hot Wax and or Tire Shine.
- To change your Unlimited Plan, customer may contact Membership Services at (518) 383-8126.
  Change is effective at the beginning of the member's next billing cycle. Please allow at least 5 business days before your billing date to make any changes.
- 10. To Cancel: Notify Upstate Laserwash, SRW LLC in writing at info@upstatelaserwash.com or call the Main office at (518) 383-8126. Please allow at least 5 business days before your billing date to effect cancellation. Member may continue to use Unlimited Plan until the last day of the current billing cycle. No full or partial refunds are available regardless of how often the membership was utilized. Cancellation is complete when member has received an e-mail notification from Upstate Laserwash, SRW LLC. Customer is responsible for removal of deactivated Tag.
- 11. In the event, Upstate Laserwash, SRW LLC is not able to charge a member's credit/debit card due to an expired card or change of information, the member's plan will be deactivated on the 1st day after his or her billing date.
- 12. Plan re-activation is available simply by calling Membership Services at (518) 383-8126 .

- 13. Restrictions apply to commercial vehicles. Taxi cabs, livery vehicles, funeral homes, fleets and police vehicles are not allowed to participate in the Unlimited program.
- 14. Vehicles must conform to Upstate Laserwash, SRW LLC dimension standards. Please see location to confirm that vehicle meets standards.
- 15. Plan is only available at our Glenville NY Soft Touch Tunnel 160 Saratoga Road. Plan is not valid at Upstate Laserwash, SRW LLC self-service or touch-less wash locations at this time.
- 16. By entering the Unlimited Program the member authorizes Upstate Laserwash, SRW LLC to charge the credit/debit card on file on the renewal day of each month. They authorize the financial institution to accept and to debit entries indicated by Upstate Laserwash, SRW LLC to their account. In the event that Upstate Laserwash, SRW LLC erroneously debits/credits funds to the account, the member authorizes Upstate Laserwash, SRW LLC to debit/credit the account for an amount not to exceed the original amount of the erroneous debit/credit. This authorization is to remain in effect until Upstate Laserwash, SRW LLC has received notification of termination in such a manner as to afford Upstate Laserwash, SRW LLC and the financial institution a reasonable opportunity to act on it.
- 17. Upstate Laserwash, SRW LLC reserves to close the car wash due to bad weather or for an unexpected equipment failure.
- 18. Terms, conditions and plan pricing are subject to change without notice.

## Questions or comments call (518) 383-8126 or e-mail Info@upstatelaserwash.com